

ANNEX I

Information on the exercise of the right of withdrawal or return of products wrong.

A. Model withdrawal form

(You only have to fill in and send this form if you want to withdraw from the contract)

For the attention of the entity SERVICE MANUALS ONLINE, with CIF17720708J with registered office at Calle Moncayo, n.4, 50196 (Zaragoza), with contact telephone number 644546669 and email info@servicemanuals.online.

I hereby inform you / we communicate (..... ..) that I withdraw from me / we withdraw from our (..... ..) contract of sale of the following good / provision of the following service (..... ..)

Ordered on / received on .....

Name of consumer Y Username or from the consumers Y Username:  
..... ..

Address of consumer and user or consumers and users:  
..... ..

Signature of the consumer and user or consumers and users (Only if this form is submitted on paper)

In ..... ..of ..... ..of ..... ..

B. Model of return by mistake

**Important:** Correctly fill in all the fields of the form. Otherwise, the identification of the package is difficult and the return process may be delayed. Any exchange or return must be made in its original packaging, and must be inside a bag or wrap that protects it during transport. It is necessary that both the product and the packaging arrive in perfect condition.

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I hereby inform you / we communicate that I am returning the following product / order

Asked number		
Fill in your data (customer data)		
Name and surname		
Full address (street, number, ZIP, town and province)		
Telephone contact		
E-mail		
Bank data	IBAN / Entity / Office / DC / Account number	
PAYPAL account data		
Description	Quantity	
Reason for return		
Wrong product		

Signature of the consumer and user or consumers and users (Only if this form is submitted on paper)

In ..... ..of ..... ..of .....